

Dear customer

Call center and airport counter business hours change and temporary closure

Due to the epidemic of new coronavirus infection, the business hours of the call center and each airport counter are currently temporarily changed or temporarily closed.

We apologize for the inconvenience, and we appreciate your understanding.

JALABC Call Center	
Business hours change	10:00~16:00 (All day)

Narita Airport Terminal 1 North/South Wing 4F Departure Floor Counter	
temporary closed	

Narita Airport Terminal 1 North/South Wing 1F Arrival Floor Counter	
Business hours change	From 6:30 until the last flight arrives

Narita Airport Terminal 2 4F Departure Floor Counter	
temporary closed	

Narita Airport Terminal 2 1F Arrival Floor JALABC Counter	
Business hours change	From 6:30 until the last flight arrives

Haneda Airport Terminal 3 3rd floor departure floor counter	
Business hours change	From 6:00 until 22 : 00

Chubu International Airport 3F Departure floor baggage counter	
temporary closed	

Chubu International Airport 2F Arrival Level Baggage Counter	
Business hours change	From 6:30 until 18 : 00

Kansai Airport Terminal 1 4F Departure Floor Counter	
Business hours change	From 7:00 until 19 : 00

Kansai Airport Terminal 1 1F Arrival Floor Counter	
Business hours change	From 7:00 until 19 : 00

Sincerely yours,
JALABC Co., Ltd.